How-to guide

Loss of mains 240v power

Symptom:

No 240v power in your caravan from a mains 240v source (from external input)

Cause:

Loss of power to caravan from source (house, shed ect.)

RCD trip

Inverter RCD trip

Inverter wiring loose

Faulty wiring or defect

What to do:

Firstly, ensure the caravan is plugged into mains power at both ends of the extension lead and the fuses for the power source are not tripped.

Secondly, check your caravan RCD is not tripped. This can be located in a few areas depending on make and model. On newer Sunseekers this may be on the external wall beside the 240v inlet. Otherwise this may be in an over head cupboard or on the wall on the off side of the caravan.

If your caravan is fitted with an Enerdrive inverter, check the black plug in cables are fully slotted in. These cables can become loose in transit. Your inverter may also be fitted with an RCD which can be found on short end of the inverter. Ensure this is not tripped.

Please note that if the RCDs continue to trip, do not continue to reset and seek advice from a trained professional. These RCDs are fitted as a safety mechanism and may indicate a fault or defect with your 240v electrics within the caravan or main supply you are using.

If none of these steps finds a resolution, it is recommended to seek professional help from a qualified 240v electrician to determine the issue.